

Hays Fire Department Facts and Questions

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[A](#)

[Who do I report the poor condition of our apartment building to?](#)

Contact the City of Hays Planning, Inspection, and Enforcement Division at 785-628-7310.

[How does my out-of-town alarm company contact the Fire Department?](#)

Alarm companies should call 785-625-1011 to report alarm activities to emergency dispatchers.

[I can't find an address. Can you help?](#)

The Hays Fire Department can help! Call the main number at 785-628-7330.

[B](#)

[I need to have a business inspected.](#)

Contact the administrative assistant to make a appointment 785-628-7330.

[Do you register bicycles?](#)

Contact the Hays Police Department at 785-625-1030.

[C](#)

[Should I take my child by a fire station if they are showing interest in fire play?](#)

The answer is no! The child often looks at a visit to the fire station as a reward. We can conduct a juvenile fire setter talk. If you are interested contact Fire Department 785-628-7330.

[What's the closest fire station to my home?](#)

The Hays fire station is located at 16th & Main.

Code questions.

All code questions contact the Deputy Chief @ 785-628-7330.

How do I talk to the Fire Chief?

Contact the Office of the Fire Chief at 785-628-7330 to make an appointment.

Do you provide CPR and First Aid classes?

You can contact Ellis County EMS 785-628-9461.

Can I do community service with the Fire Department?

The HFD does not participate in any community service programs.

How do I clean up after a fire/smoke damage?

Clean walls, floors, furniture, drapes, etc. with the following solution - 4-6 tablespoons tri-sodium phosphate, 1 cup Lysol or any chlorine bleach and 1 gallon water then rinse with warm water & dry - wear rubber gloves with this solution. Make sure there is as much air going through the rooms as much as possible.

Do you install kids car seats?

The Hays Fire Department is not certified to install car seats. You can contact.

[Kansas Highway Patrol 785-625-3518](tel:785-625-3518)

I need assistance with installing or maintaining my smoke or carbon dioxide alarm.

Contact the Hays Fire Department at 785-628-7330.

I need a copy of a report for an incident I was involved in?

For fire reports contact the Hays Fire Department at 785-628-7330.

D

I need to set up some fire drills for my business.

Contact the HFD at 785-628-7330.

E

Employment opportunity inquiries.

For information, please click on this link:

[Contact Human Resources 785-628-7320](#)

Can I schedule someone to come out and help me build an evacuation plan?

You may contact the HFD we will be happy to help you develop a plan.

Where can I get my fire extinguisher recharged?

Contact a private company, found in the yellow pages of the phone book under Fire Extinguishers.

I need an EMT or Paramedic to cover a special event.

Contact Ellis County EMS 787-628-9461.

E

Do you give fire extinguisher training?

Yes. The Hays Fire Department will assist with extinguisher talks and training.

I have a child who plays with fire. Who can I call to schedule a program?

Contact the HFD at 785-628-7330

What is the phone number to my fire station?

The main number for all Fire Department administrative matters is 785-628-7330. All emergency calls dial 911.

How do I clean up after a fire/smoke damage?

Clean walls, floors, furniture, drapes, etc. with the following solution - 4-6 tablespoons tri-sodium phosphate, 1 cup Lysol or any chlorine bleach and 1 gallon water then rinse with warm water & dry - wear rubber gloves with this solution. Make sure there is as much air going through the rooms as much as possible.

I need help for my child who sets fires.

Contact the Deputy Chief for assistance at 785-628-7330.

I need to set up some fire drills for my business.

Contact the HFD at 785-628-7330.

I would like to tour the fire station.

To tour the fire station, contact the HFD at 785-628-7330.

I would like to know the names of the firefighters who took care of my emergency.

Contact the Fire Department at 785-628-7330.

I would like further information for other fire departments in the area and in the state.

You can access information for all fire departments on this web site.

[External link: Fire Department Index](#)

G

H

How far is the fire hydrant from my house?

Fire hydrants in the city limits of City of Hays are normally no more than 250-500 feet from homes.

Who do I call for report a broken hydrant?

Contact the Public Works Department at 785-628-7350.

I have a hazardous materials I want to dispose of...how do I do that or who should I call?

Contact the Ellis County Sanitary Landfill at 785-628-9460.

I

What is Hays Fire Departments' ISO rating?

Public protection Class 3.

J

K

I need assistance with my Knox Box.

Contact HFD 785-628-7330.

L

I am a teacher at a school and would like more information on Learn Not to Burn Curriculum -- who do I contact?

Contact the HFD at 785-628-7330.

Where can I purchase an escape ladder?

Most home improvement and hardware stores.

M

N

O

P

Where can I send my child when they have been caught or I suspect they are playing with fire?

Contact the Deputy Chief at 785-628-7330.

How do I confirm a public education program that is already scheduled?

Contact HFD to confirm your program at 785-628-7330.

I would like to post information about my business in all the fire stations and/or make a special deal to all the firefighters.

City policy does not allow solicitation of business nor gifts to city employees.

How far in advance do I have to schedule a program?

Most public education programs are scheduled 6 weeks in advance. Special events are scheduled in less time.

I need a building permit.

Contact building official at the Public Works Department at 785-628-7310.

I need a building plan reviewed. Who do I contact?

Contact building official at the Public Works Department at 785-628-7310.

Q

R

S

I would like brochures on fire safety -- where can I go?

You may stop at Fire Station located at 16th & Main.

How do I clean up after a fire/smoke damage?

Clean walls, floors, furniture, drapes, etc. with the following solution - 4-6 tablespoons tri-sodium phosphate, 1 cup Lysol or any chlorine bleach and 1 gallon water then rinse with warm water & dry - wear rubber gloves with this solution. Make sure there is as much air going through the rooms as much as possible.

I would like to tour a fire station.

To tour the fire station, contact the administrative assistant at 785-628-7330.

T

U

V

Do you have volunteers?

Yes the HFD does have a volunteer fire company. Call 785-628-7330 for more information.

W

X

Y

Z